



Peer Review

Have you ever questioned the quality of dental care you've received? If you are unhappy with the quality of the dental treatment you received, or you think you may have received treatment that was inappropriate, you have someplace to turn.

If your dentist is a member of the California Dental Association, you can ask to have your dispute resolved through "peer review." Peer review was developed by CDA to resolve disputes between patients and CDA member dentists. It's an alternative to litigation at no cost to the patient. The process includes examination of the dental treatment in question (if the committee determines it is necessary) and review of all the records by a committee of dentists to determine if the dental treatment provided was appropriate and/or is acceptable.

If the committee finds the treatment unacceptable, CDA will request that the treating dentist under review reimburse you for the costs incurred.

If you are having problems and your dentist is not a member of CDA, you may contact the Dental Board of California, the primary licensing and disciplinary authority for dentists.

To learn more about the California Dental Association's peer review system please call 800.232.7645.